

Zoom Reaches Settlement with FTC Over Misleading Security Practices

“The Federal Trade Commission reached a settlement with Zoom to resolve allegations that the company engaged in misleading security practices. The use of the videoconferencing platform skyrocketed during the pandemic, particularly in the healthcare and education sectors, which spotlighted its security risks,” reports Jessica Davis in *Health IT Security’s Cybersecurity News*.

“The settlement requires Zoom to establish and implement a comprehensive security program and prohibits the vendor from misrepresenting its privacy and security, as well as other ‘detailed and specific relief to protect its user base.’”

“The Commission’s complaint alleges that Zoom made misrepresentations regarding the strength of its security features and implemented a software update that circumvented a browser security feature,” according to the FTC majority statement. “The proposed order provides immediate and important relief to consumers, addressing this conduct.”

Read the article.