Legal Hold and Data Preservation Benchmark Survey

Zapproved has released its Third Annual **Legal Hold and Data Preservation Benchmark Survey Report**, the industry's most extensive survey series focused on legal data preservation and collections practices, and the results show that processes still lack maturity.

More than 421 professionals dealing directly with litigation hold management participated in the **Zapproved** study.

One of the key findings shows that more than half of survey respondents still use manual processes for tracking litigation holds, and 3.5 percent communicate litigation holds verbally; nearly half of respondents now have a software system in place.

It also found that 34 percent of the survey respondents have had to defend their preservation efforts, a fact that underscores the importance of defensible processes. And 56 percent of respondents consider their organization to be "at risk" when it comes to legal holds.

The study also covers training in data preservation, benefits of automating the legal holds process, and more.

Download the complimentary report.