

# 2016 E-Discovery Processing – Zapproved Survey Results

☒ ZAPPROVED has released the results of an online survey of 92 in-house legal staff about their methods of data processing – manual, in-house software or outsource to service provider. The survey then asked them to rate their satisfaction with their process based on three dimensions: cost, time and ease.

The survey respondents consisted of legal professionals, including attorneys, litigation support managers, paralegals and non-legal professionals such as IT and records managers, from in-house legal teams at organizations.

**Download** this resource to learn what:

- Process is still used the most
- Are the most common reasons for frustration
- In-house teams are most satisfied by
- Kind of resources in-house teams are using

**Download the report.**