

Tips for Avoiding Disputes and Prevailing when Disputes Are Inevitable

☒ When negotiating and drafting technology outsourcing contracts and managing the contracts, there are a number of ways that the parties can seek to minimize the risk of conflicts that require litigation.

Mayer Brown has posted the presentation slides from a webinar on this topic.

These potential hot spots include specification of requirements, new service claims, change control, technology transformation plans, deliverable milestones, compliance with service levels, termination and transition assistance, the firm says on its website.

Mayer Brown litigation partner Robert Kriss and Business & Technology Sourcing partner Daniel Masur discuss contract provisions and contract management techniques that address these potential hot spots. They also offer suggestions for avoiding disputes and, when disputes are unavoidable, for prevailing in any resulting litigation.

See the webinar slides.