Thomson Reuters Integrates Practical Law, 3E, Microsoft Teams with HighQ

Thomson Reuters today announced integrations with key Practical Law and 3E features, as well as Microsoft Teams®, on its industry-leading legal workflow platform HighQ. The integrations, along with more than 50 customer-driven enhancements, are part of ongoing improvements to help legal professionals strengthen collaboration, boost productivity and streamline work processes.

"We are continually working with customers to further evolve HighQ as a hub for legal workflows," said Chris Kitchener, vice president, Product Management for Thomson Reuters HighQ. "Our latest additions combine customer-requested components with strategic upgrades to help legal professionals work more efficiently and productively, and ultimately, deliver improved client satisfaction with our content-driven technology solutions."

Integrating Practical Law allows users to visualize and customize the Corporate and Litigation Matter Maps within HighQ to better plan and execute legal work. By linking to relevant and up-to-date Practical Law content within each task, this feature helps legal professionals standardize processes, enabling better project planning and management and, in turn, improving service delivery.

Kitchener added, "Allowing HighQ users to create customizable Matter Maps from Practical Law with one click provides the task support that law firms and corporate legal teams need to execute effectively as well as the guidance within those tasks. We're applying technology to combine the power of Thomson Reuters editorial leadership with our workflow

expertise — all to support our customers in strengthening their client service."

Another strategic integration seamlessly incorporates key client data from 3E into HighQ's visualization and workflow automation tools. This allows users to provide clients with real-time access to their work-in-progress and current spend, making it easier to monitor activity and stay informed on project status.

In addition, the Microsoft Teams integration allows users to share content from HighQ within Teams private chat or group channels, and upload files from Teams to HighQ. Users also can see the Teams presence of other users and message or call them from within HighQ, fostering better collaboration and communication between colleagues.

Also notable among the HighQ improvements are features that streamline contract management work. HighQ users can now share Contract Express questionnaires with external users, allowing anyone to generate documents in HighQ. Providing public access to questionnaires extends automated document creation to those outside of a user's organization, further streamlining workflows and approval processes. Additional new features simplify users' transaction workflows, including the ability to bulk send documents to DocuSign® for signing and a site proxy login for better permission management.

The more than 50 enhancements and key integrations in HighQ 5.6 provide new ways for legal professionals to improve client satisfaction. These upgrades follow the launch of HighQ Contract Analysis, a contract review and analysis tool that uses machine learning and pre-trained models, as well as enhancements to legal project management and contract lifecycle management tools.