

The Biglaw Firms that Provided the Best Client Service During the Pandemic

“Which Biglaw firms are most beloved by general counsel for their superior client service? If that seems like it was a steep hill to climb during the pandemic, that’s because it was. The BTI Consulting Group set to find out which firms handled the task with ease with its latest ranking, the Client Service,” reports Staci Zaretsky in Above The Law.

“In case you’re unfamiliar with this ranking, it measures the top 30 law firms corporate counsel identify as delivering the very best in terms of client service. To compile the ranking, BTI Consulting spoke with almost 250 legal decision-makers who were asked to name firms that excelled in 17 different client-service-related activities, seven.”

Read the article.