The Best Biglaw Firms – According To General Counsel

Above the Law has **a report** on BTI Consulting Group's latest 2020 Client Service A-Team report – the report designed to show which law firms are tops in 17 different client-service-related activities.

The four basic categories considered in the survey include: understanding the client's business, uniformity of service, dealing with unexpected changes, unprompted communication, and anticipating clients' needs.

The article lists the 30 Biglaw firms that were mentioned most often across all categories, starting with Jones Day at the top of the list.

Read the Above the Law article.