

Forced Arbitration Pervades Contractual Agreements, Binding Consumers

The words “forced arbitration” might not appear in a contract and instead are referred to by the term “dispute-resolution mechanism.” But once you sign on the dotted line or click the “I agree” button online, the options for seeking justice are tossed out the window, says an article published by Searcy Denney Scarola Barnhart & Shipley.

“Forced arbitration lurks in the lengthy documents all of us sign at some point in our lives when we accept a job, buy tickets for travel, enter a cell-phone agreement or rent an apartment,” says the author of the article, Searcy Denney attorney Laurie Briggs. “And those are just a few of the dozens of examples of us waiving our rights to sue should something go wrong. Radin describes the cunning contracts as boilerplates.”

Read the article.