iManage Enhances Ask iManage With AI-Powered Natural Language Search

iManage has released an update to its Ask iManage assistant, introducing AI-powered search capabilities. These features allow users to ask natural-language questions and receive cited answers across the entire iManage Work platform.

The new features, now available to all Ask iManage subscribers. It expand the assistant’s functionality from analyzing user-selected document sets to providing platform-wide intelligence. Users can initiate queries without pre-selecting documents and receive structured, contextual answers sourced from governed firm content.

Ask iManage now follows a three-step process: interpreting intent from questions, retrieving relevant content, and generating cited responses. This allows users to validate answers and pivot into deeper analysis such as comparisons and redline reviews directly within the document management system.

The tool can handle a variety of real-world legal and operational queries, including past litigation outcomes, transactional clause comparisons, and risk management evaluations. Responses are grounded in the firm’s historical work and include citations for verification.

Elaine Bienvenu, Director of Information Technology at Jones Walker LLP, noted that the update changes how attorneys interact with firm knowledge by offering immediate insights from natural-language questions.

The AI system is integrated into iManage Work with native enforcement of permissions and security policies. According to

CEO Neil Araujo, the update represents a major step in providing intuitive and governed AI solutions for legal professionals.

The expanded Ask iManage is available at no additional cost to current subscribers, with new customers receiving the enhanced version by default. Ask iManage demonstrates iManage’s AI capabilities in action, securely accessing and reasoning across governed content to deliver trusted answers.

These same underlying AI services enable third-party applications to access iManage content through the iManage’s Model Context Protocol (MCP).