

# LegalTech by the Numbers: In-House Lawyers Share Wants, Needs and Pain Points

In-house counsel responses to Xakia's **Legal Operations Health Check** provide a quantitative look at the real state of legal operations in departments of all sizes, the company says on its website.

The responses show that legal departments are looking for matter management tools, litigation management and e-discovery tools, intellectual property management, and contract automation tools.

As for pain points, large departments "voiced discontent with their existing document management and knowledge management tools; 43 percent said their current systems don't meet their needs, and another 14 percent admitted to not using these tools well. Only 14 percent said their department used document management and knowledge management tools 'moderately well' or better. (Perhaps this is solace for the 63 percent of small departments that said they do not have any document management system.)"

**Read the report.**