

Don't Grant Feedback Licenses (Do This Instead)



The feedback license appears in many tech contracts, usually giving the vendor a broad, perpetual license to any “feedback” from the customer’s staff: any suggestion about the vendor’s products or services, explains **a post** on the website of Tech Contracts Academy.

“Sometimes the clause goes further, assigning ownership of feedback to the vendor,” writes author **David Tollen**. “The problem is, no one can actually own an idea or suggestion. There’s no such thing as a patent or copyright on an idea. And if no one would own feedback, what does the clause license or assign? What does the feedback clause actually do?”

In his article, Tollen offers an alternate clause, one that he calls a “feedback disclaimer.”

Read the article.