

# Tips for Avoiding Pitfalls in Technology Contracts

The recent problems experienced by **Finish Line** should be instructive to all users and providers of technology products and services, according to a report posted by **FisherBroyles LLP**.

The Indianapolis specialty retailer acknowledged a problem with deployment of a new warehouse and order management software system. Stores sales dropped 5.8 percent due to the disrupted supply chain issues that failed to maintain adequate inventory to meet demand in its stores. And the company replaced its CEO.

Such situations often result in major litigation between customer and vendor, and often claims by shareholders of the customer, **the report** says.

It lists concerns that should be addressed by customers and vendors when drafting such agreements.

**Read the report.**