

# **eTERA Consulting Hires Project Manager and Senior ESI Specialist**

Data and technology management company **eTERA Consulting** has announced the addition of two new team members. Joining the eTERA team are **Zach Paro, Project Manager**, and **Tracy Marshall, Senior ESI Specialist**.

The company's news release continues:

As Project Manager, Paro will coordinate and oversee client projects across the Electronic Discovery Reference Model (EDRM) which will include collections, processing, hosting, review and production. Paro will serve as the single point of contact for clients and will pull from nearly a decade of experience to ensure their expectations are exceeded. Previously, Paro worked as a Project Manager for a large eDiscovery consulting firm and looks forward to working with eTERA as the company continues its upward growth trajectory. Paro graduated with a B.A. in English and Literature from the University of Minnesota at Twin Cities.

Bringing more than a decade of experience, Marshall joins eTERA as a Senior ESI Specialist. Earlier in her career, Marshall developed the LAW PreDiscovery (LAW) software training certification and has trained more than 1,000 legal professionals in the software. Marshall will process client data with LAW, while maintaining workflows, evaluating projects and working with the project management team to ensure a quality and accurate deliverable for the client. She will manage project tracking sheets and record processing metrics in addition to creating reports and maintaining quality control. In her previous role, she was an EDD Project Manager at a major technology consulting

firm. Marshall received her A.A.S. as a Legal Assistant from the Nebraska College of Business at Omaha and her B.S. in Human Resource Management from Bellevue University.

“Bringing Zach and Tracy on board will allow our existing team to focus on developing new, innovative solutions to address client roadblocks and needs,” said eTERA’s Managing Director of Global Operations, Jerry Drew. “Zach and Tracy will play a key role in further progressing the level of service and support we provide to our clients, especially as we grow our service offerings and expand into new markets. We certainly look forward to what is to come.”