Building a Legal Ops Department from Scratch

- So, you've decided you need a legal ops resource or department, what's next?

A relatively new addition to the enterprise organizational chart, legal ops departments are growing in number and taking on more operational responsibility. It has become the driver of innovation and efficiency, taking the lead in reducing spend and being the operational right hand of the General Counsel.

Introducing the legal ops function is a major disruptor in the legal department and calls for changes in process, technology, and culture. But in order to drive value from the legal department, this change is a necessary one.

This guide will walk key stakeholders through the necessary steps for building a legal ops department:

- Defining the function of the department using CLOC's core competency model
- Determining key performance indicators to measure your efforts
- Deciding on the first hire and key functions of the role
- Managing change effectively throughout the organization.

Download the ebook.