A Lawyer's Guide to Enterprise Telecommunications Services Agreements

"This is the second entry in our series on enterprise telecommunications services agreements, providing a framework for addressing the customer's interests and risks in enterprise telecommunications services agreements," writes C. Douglas Jarrett of Keller and Heckman in *The National Law Review*.

"While each carrier's standard agreement is different, these agreements have three core components:"

- 1. The carrier's standard policies and rules applicable to its services
- 2. The legal terms and conditions or master agreement
- 3. The business deal

"Aspects of the business deal are distributed among these components."

Read the article.