Download: Legal Hold and Data Preservation Benchmark Survey Report

Zapproved has made available for free download its **Legal Hold and Data Preservation Benchmark Survey Report**, the industry's most extensive survey series focused on legal data preservation and collections practices. Building on the 2013, 2014 and 2015 studies, more than 600 professionals dealing directly with litigation hold management participated.

The report has findings on the demographics, processes, common pain points and risks associated with legal holds, data preservation and data collection. Some of the key findings include:

- A strong response showing a vast majority of automated users feel "confident" or "very confident," compared with 59% of manual users – a huge 26% difference.
- Respondents using automated systems trust custodian compliance at 76% versus just 56%, more than double the spread from 2015 which was 9.8%.
- In looking at a "culture of compliance," 69 percent of survey respondents said they conduct some form of training for employees. This is down from 2015's 75 percent but on theaverage for the three years this question has been part of the survey.
- When looking at intention to upgrade, manual users are 60% more likely to express a desire to do so compared to automated users. The gap closed slightly from 2015 which saw this at 67 percent.

Download the report.