Someone Online Hates You: Ethical Responses to Negative Online Feedback

Avvo will present a webinar discussing ways to help lawyers and law firms get comfortable with the rapid proliferation of online feedback and the most effective – and ethical – ways to respond.

The complimentary webinar will be Thursday, Sept. 11, beginning at 1 p.m. Eastern time.

Josh King, General Counsel & VP of Business Development, will be the presenter.

Avvo says on its website that lawyers who attend this webinar will learn about:

– The spread of online feedback via social media and review sites, and the importance of this trend to professional services and reputation

Why suing for defamation is the technique of last resort
Avoid violating the ethics rules around misleading advertising and attorney-client confidences when responding to online feedback

Register for the webinar.