Company Blames Gibson Dunn in Aetna HIV Settlement Notice Fiasco

Image by Montgomery County Planning Commission

A day after Aetna sued the claims administrator Kurtzman Carson Consultants for exposing confidential medical information about Aetna clients in a settlement notification, a KCC subsidiary brought a new suit blaming Aetna and its lawyers at Gibson Dunn & Crutcher for failing to protect the privacy of Aetna customers, **according to Reuters**.

The underlying case is based on the mailing of prescription notices sent to Aetna insureds. Those mailings by KCC were in envelopes that included transparent windows that displayed text including the words "when filling prescriptions for HIV medications."

KCC now claims that "Aetna and Gibson knew that windowed envelopes were being used in the mailings in question." The law firm is not named as a defendant, but the firm's actions on Aetna's behalf are mentioned throughout the complaint, writes **Alison Frankel**.

Read the Reuters article.